

All-in-one Solution for Field Service Management by DIALOG ENTERPRISE

Dialog IOT Smart Workforce automate any field service operations to increase team productivity, reduce expenses and refine customer experience. Install the app on a smartphone or tablet - and you will always be aware of the location of your workforce. Increase productivity by monitoring location, activities and time spent on tasks. Send tasks and obtain real-time reports on progress.



Location

GPS location and mileage



Tasks

Schedule and monitor tasks



Statuses

Employee working status



Messages

Send and receive messages with control center

Understandable Tasks - Field Staff

Send clear instructions to tasks and receive pictures, files and update reports.

- Collect complete information using forms
- Save time on issuing instructions and checking their execution.
- Create optimal routing tasks
- Reduce paperwork in the office and "in the field"



Full Picture of the Day - To the Supervisor

Monitor working time of the field employee during the day, know the location of each employee.

- Increase productivity
- Assign tasks to employees
- React to situations involving deviations from schedule
- Inform customers about the exact time of arrival

Reliable Reporting to Management

Compare employee productivity and get accurate figures on time and fuel usage etc.

- Electronic journal for each employee
- Analysis of the effectiveness of staff and departments
- Customer service level assessment
- Exact costs for fuel and lubricants - according to GPS mileage



Solutions for Every Industry

IOT Smart Fleet works perfectly regardless of the fleet size and vertical market.

- Passenger and Logistics
- Insurance Companies
- Asset Tracking
- Supply Chain Management
- Rent a Car Services
- Food and Beverages

Affordable Plans for Every Business Size

Get a IOT Smart Workforce platform hosted in our data centers with minimum investments and manage your Business operations from Home

- Free 30 days survival plan in the time of coronavirus
- Volume based affordable pricing
- Continuous updates free of charge
- 24/7 Technical support

