

Dialog Operator Connect



MS Teams Operator Connect is a telecommunications service offered by Microsoft that allows organizations to connect their phone systems to MS Teams using their own telecommunications Service provider



MS Team Operator Connect USP



Ability to have agents in remote working Conditions



Local support



Leverage existing Contracts, or find a new Operator.



Operator-managed Infrastructure



Faster, easier deployment



Enhanced support and reliability.



No expensive capital Investments



Product offering Under Dialog,

Features



Integration with MS Teams

The integration allows users to make and receive calls directly within the Teams application, making it easier to manage all communication in one place



Use own carrier

Maintain your operator contracts and relationships, while providing users a modern calling experience in Teams



Global reach

MS has partnerships with telco service providers worldwide, giving organizations the ability to extend their voice communication capabilities globally. This is beneficial for businesses with international operations.



Calling plans and Phone system integrations

This service can be used in conjunction with MS calling plans and phone system, providing a comprehensive set of features for voice communications. This includes features such as call forwarding, voicemail and more.



Centralized Management

Administrators can manage Operator Connect and related services through the MS Teams admin portal, streamlining the management and ensuring that communications services are tightly integrated with other O365 services



Cost efficiency

Manage call control in the cloud with Phone System, eliminating need to purchase and maintain equipment